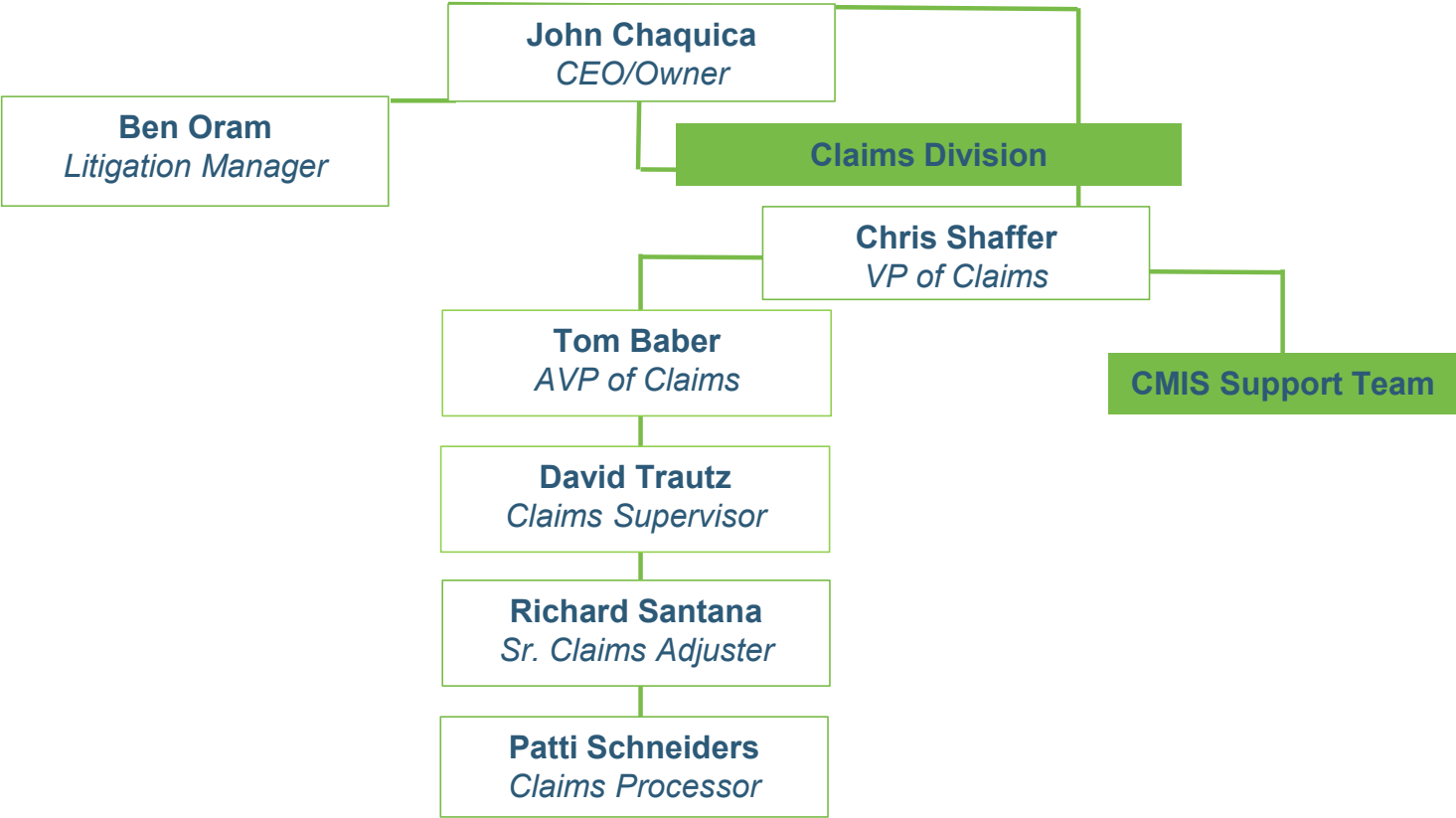


WE CREATE SOLUTIONS AND RELATIONSHIPS ACCEL ORGANIZATION CHART & ROLES



**Third Party Property and Liability
Claims Administration Services**

ACCEL TEAM



ACCEL TEAM - ROLES

- **Ben Oram's, Esq. Role:**
 - Responsible for attending mediations and settlement conferences as appropriate, reviewing claims and cases for ACCEL MOC and excess/reinsurance policy coverage issues, reporting on cases to Claims Committee Meeting and Board of Directors
- **Tom Baber's Role:**
 - Responsible for consistent best practices, audit responses and quality control.
- **David Trautz's Role:**
 - Responsible for overseeing all work by Rich Santana and Patti Schneider, providing guidance, reviewing for compliance with coverage requirements and governing documents, and assisting with preparation for Claims Committee and Board of Directors meetings.
- **Rich Santana's Role:**
 - Responsible for communication with member, defense counsel, and excess/reinsurance, as well as ongoing documentation and quality.
- **Patti Schneider's Role:**
 - Responsible for claim setup, data entry quality, administrative support

ACCEL TEAM - ROLES

- **John Chaquica's Role:**

- Sole owner of George Hills. Ultimate level of escalation and ultimate accountability for customer satisfaction.

- **Chris Shaffer's Role:**

- Account management and systems facilitation. Overall accountability for claim administration division.

ACCEL TEAM – PHONE + EMAIL

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